Unified Messaging – Voice Mail

Primal Technologies Unified Messaging was specifically designed to offer basic, advanced, and enhanced voice mail features, and to take full advantage of the internet to create a truly unified voice mail experience.

Primal Technologies designed particularly for those carriers that faced the problem of extending their voice mail offerings to a growing subscriber base while minimizing and reducing capital expenditure budgets. Primal Unified Messaging is designed to co-exist with legacy voice mail platforms, providing a transparent option to move from high priced proprietary systems to next generation open systems technologies. Primal Voice Mail provides an extremely cost-effective, low risk, feature rich and scalable solution to the problem most carriers are facing today. Primal Voice Mail transparently deploys in configurations to mimic many proprietary legacy systems. The Primal Unified Messaging provides new capabilities but otherwise looks the same to your subscribers, customer service, and network support group, only your finance department will notice the difference.

Previously complex settings traditionally under-utilized via DTMF are now easily accessible via WWW Subscriber Self-care allowing subscribers to easily create and edit their many voice mail features from any desktop.

Basic Voice Mail

- Dynamic Key Emulation
- Delete, Undelete, Save
- Fast Forward, Rewind,
- Timestamp
- Spoken Name
- CLID Review
- SMDI/IS41/SMPP Message Waiting
- Variable Mailbox sizes
- Urgent – Non Urgent
- Multiple Greetings
- Prepaid Integration
- Call Detail Records

Advanced Voice Mail

- Group Lists
- Family Mailbox
- Pager Notification
- Email Notification
- Time of Day Greeting
- Call Return
- Fax Messaging
- Location Override
- One Key Call Return
- Mailbox Forwarding
- Receipt Request

Enhanced Communications

- One Number
- Auto Attendant
- Dial By Name
- Subscriber WWW Self-care
- Advanced Paging

Unified Messaging

- Auto-forward of Voice to Email
- Auto-forward of Fax to Email
- Voice-To-Text with Ditech
- Voice Message Download
- Fax Message Download
- Simultaneous CDMA, GSM, and Landline VM support